

## QUALITY POLICY

Lapeer Plating + Plastics, Inc. is dedicated to providing products that meet or exceed our customer's expectations every time, on time.

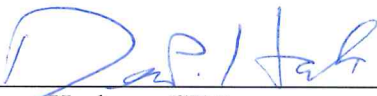
We use continual improvement; key Measurables and IATF16949 to achieve total quality.

Our goals have been established through the following quality objectives:

- On Time Delivery
- Reduction of Plant Scrap
- Cost of Poor Quality
- Machine Efficiency & Utilization
- Reduction of Premium Freight

Our success is the result of teamwork, communication, customer focus, and our shared passion for excellence.

\*Disclaimer: These objectives are in addition to customer requirements.

  
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Dean Harlow, CEO

  
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Sue Frattarelli, Quality Manager